



INTERNSHIP CERTIFICATE

Date: 15th July 2026

To Whomsoever It May Concern

This is to certify that **Ankur Sutradhar**, residing at Pune, Maharashtra, has successfully completed an internship at Hyrex Solution as a **Technical Support Intern** in the Technical Support department, for a period of 3 (three) months, from 15th April 2026 to 15th July 2026.

During this internship, Ankur Sutradhar was involved in the following responsibilities:

- Providing first-level technical support and troubleshooting assistance to clients and internal teams.
- Logging, tracking, and resolving support tickets/queries in a timely and professional manner.
- Assisting in diagnosing software, application, and connectivity issues and escalating complex cases as needed.
- Documenting recurring issues and solutions to help build an internal knowledge base.
- Coordinating with technical and support teams to ensure timely resolution of client issues.

During the tenure of the internship, Ankur Sutradhar demonstrated sincerity, strong technical aptitude, and a keen willingness to learn. We found Ankur's conduct and performance to be satisfactory, and we wish Ankur continued success in future endeavors.

This certificate is issued upon request for record and professional reference purposes.

For Hyrex Solution

Sayandeep Adak
Chief Executive Officer, Hyrex Solution
Date: 15th July 2026